

Corrections Policy

At The Daily Round, we believe that trust is earned through accuracy, fairness, and transparency. As a publication serving the healthcare and social care community, we recognise the importance of responsible journalism and the impact that reporting can have on providers, professionals, families, and the wider public.

We are committed to publishing content that is accurate, balanced, and supported by reliable sources wherever possible. However, we also recognise that mistakes can occasionally happen. When they do, we believe it is important to acknowledge them openly and correct them promptly.

Our editorial team aims to ensure all reporting is produced with care, integrity, and accountability. We welcome feedback from readers and encourage anyone who believes an error has been made to contact us so that we can review the matter appropriately.

1. Commitment to Accuracy

Accuracy is at the heart of our editorial approach. We strive to ensure that all articles, features, interviews, opinion pieces, and industry updates published by The Daily Round are factually correct at the time of publication.

Our editorial standards are built around:

- responsible journalism,
- fair and balanced reporting,
- transparency with our readers,
- clear sourcing wherever possible,
- and a willingness to correct mistakes when identified.

We aim to present information in a way that is respectful, proportionate, and reflective of the complexity of the healthcare and social care sectors. Our team works to verify information before publication and to provide appropriate context when reporting on sensitive issues, including regulation, inspections, safeguarding, workforce matters, and business operations.

Where new information becomes available after publication, or where an error is identified, we will review the matter promptly and take appropriate action where necessary.

2. What Counts as a Correction

We may make amendments to published content where we believe additional accuracy, clarity, or context is required. Corrections are considered on a case-by-case basis and are reviewed by our editorial team.

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Examples of issues that may result in a correction, clarification, or update include:

- factual inaccuracies,
- incorrect names, job titles, organisations, or locations,
- spelling errors that alter meaning or identification,
- incorrect dates, figures, statistics, or contract values,
- misleading or unclear wording,
- missing context that significantly changes the understanding of a story,
- updated official information from regulators, government bodies, providers, or other verified sources,
- incorrect attribution of quotes, comments, or statements,
- broken or outdated links to supporting information or source material.

As healthcare and social care stories can evolve quickly, particularly in relation to inspections, policy announcements, procurement activity, safeguarding matters, and operational updates, some articles may also be amended to reflect new developments after publication.

Not all amendments will require a formal correction notice. Minor edits relating to grammar, formatting, punctuation, or readability may be made without an editor's note where the meaning of the content has not materially changed.

3. Corrections, Clarifications & Updates

To maintain transparency with our readers, The Daily Round distinguishes between corrections, clarifications, and updates within published content.

Corrections

A correction is issued when a factual error has been identified that materially affects the accuracy or understanding of a story. This may include incorrect information relating to names, dates, figures, quotes, regulatory outcomes, locations, or other key facts.

Where appropriate, a correction notice will be added to the article explaining what has been amended.

Clarifications

A clarification may be issued where information published was technically accurate, but where additional wording, explanation, or context is required to avoid misunderstanding or improve reader interpretation.

Clarifications may also be used where reporting could reasonably be interpreted in a way that was not intended by the editorial team.

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Updates

An update refers to new or developing information added to an article after publication. This is common in healthcare and social care reporting, where situations may evolve following:

- regulatory announcements,
- inspection outcomes,
- provider responses,
- contract awards,
- policy developments,
- legal proceedings,
- or official statements.

Updated articles may include additional context, statements, timelines, or outcomes as new verified information becomes available.

4. How Corrections Are Added

Where a correction, clarification, or significant update is required, The Daily Round aims to make these changes clearly and transparently for readers.

In most cases:

- corrections or clarifications will be added to the bottom of the relevant article,
- significant amendments may include a short editor's note explaining what has changed,
- updates may include timestamps where appropriate,
- developing stories may be amended as verified information becomes available.

Where an article has been substantially updated following publication, we may note the nature of the update within the content itself to ensure readers understand that additional information has been added.

Minor amendments that do not materially alter the meaning of an article, such as grammar, spelling, punctuation, formatting, or stylistic edits may be made without a formal correction notice.

Our aim is to balance transparency with readability while ensuring our readers can trust the accuracy and integrity of the information we publish.

5. How Readers Can Report Errors

We welcome feedback from readers and encourage anyone who believes an article may contain an error, omission, or misleading information to contact our editorial team.

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To help us review concerns efficiently, please include:

- the headline or link to the article,
- details of the suspected error,
- clarification on what you believe is incorrect,
- and supporting evidence or source information where possible.

Readers can contact us at:

- newsdesk@dailyround.news

All correspondence relating to corrections or editorial concerns will be reviewed by the appropriate member of our editorial team. While we may not respond individually to every submission, all genuine concerns will be assessed carefully and fairly.

We aim to review correction requests promptly and, where appropriate, make amendments in line with this policy.

6. Editorial Independence & Fairness

The Daily Round is committed to fair, balanced, and independent reporting across the healthcare and social care sectors.

Requests for corrections, clarifications, or reviews are considered regardless of any commercial, advertising, sponsorship, or business relationship with organisations, providers, agencies, or individuals featured on the platform.

We recognise that healthcare reporting can involve sensitive subjects, including inspections, safeguarding matters, operational challenges, regulatory action, workforce concerns, and public accountability. Our editorial team aims to approach these topics responsibly, proportionately, and with appropriate context.

Providers, organisations, and individuals referenced within our reporting may contact us to request a review of published content where they believe information is inaccurate, misleading, incomplete, or lacks appropriate context. All such requests will be assessed fairly and independently by the editorial team.

The publication of a correction or clarification does not imply malicious intent, misconduct, or wrongdoing by the original author or source. It reflects our commitment to transparency, accuracy, and maintaining the trust of our readers and the wider care community.

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7. Response Time

The Daily Round aims to review correction requests promptly and fairly. Response times may vary depending on the complexity of the issue raised, the availability of supporting evidence, and the need for additional verification or editorial review.

Where appropriate, we may contact relevant parties for clarification before making amendments to published content.

While we may not be able to respond individually to every request submitted, all genuine editorial concerns will be reviewed by the appropriate member of our team in line with this policy.

Closing Statement

The Daily Round is committed to building a trusted, transparent, and responsible publication for the healthcare and social care community. We believe accountability is an important part of journalism, and we will continue working to ensure our reporting is accurate, fair, and respectful to the individuals and organisations we cover.

We value the trust our readers place in us and welcome constructive feedback that helps us maintain high editorial standards as our platform grows.

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